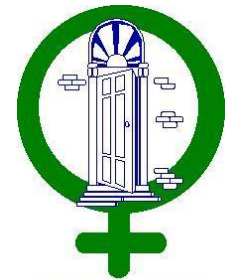


Residential Services

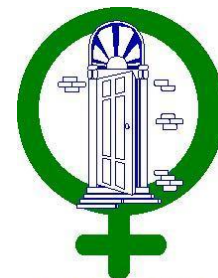


5 Hostels, 46 women, 72 children

- Support for women with Mental Health issues



- Support for Young Homeless women
- Support for families with up to 7 children
- Support for South Asian Women



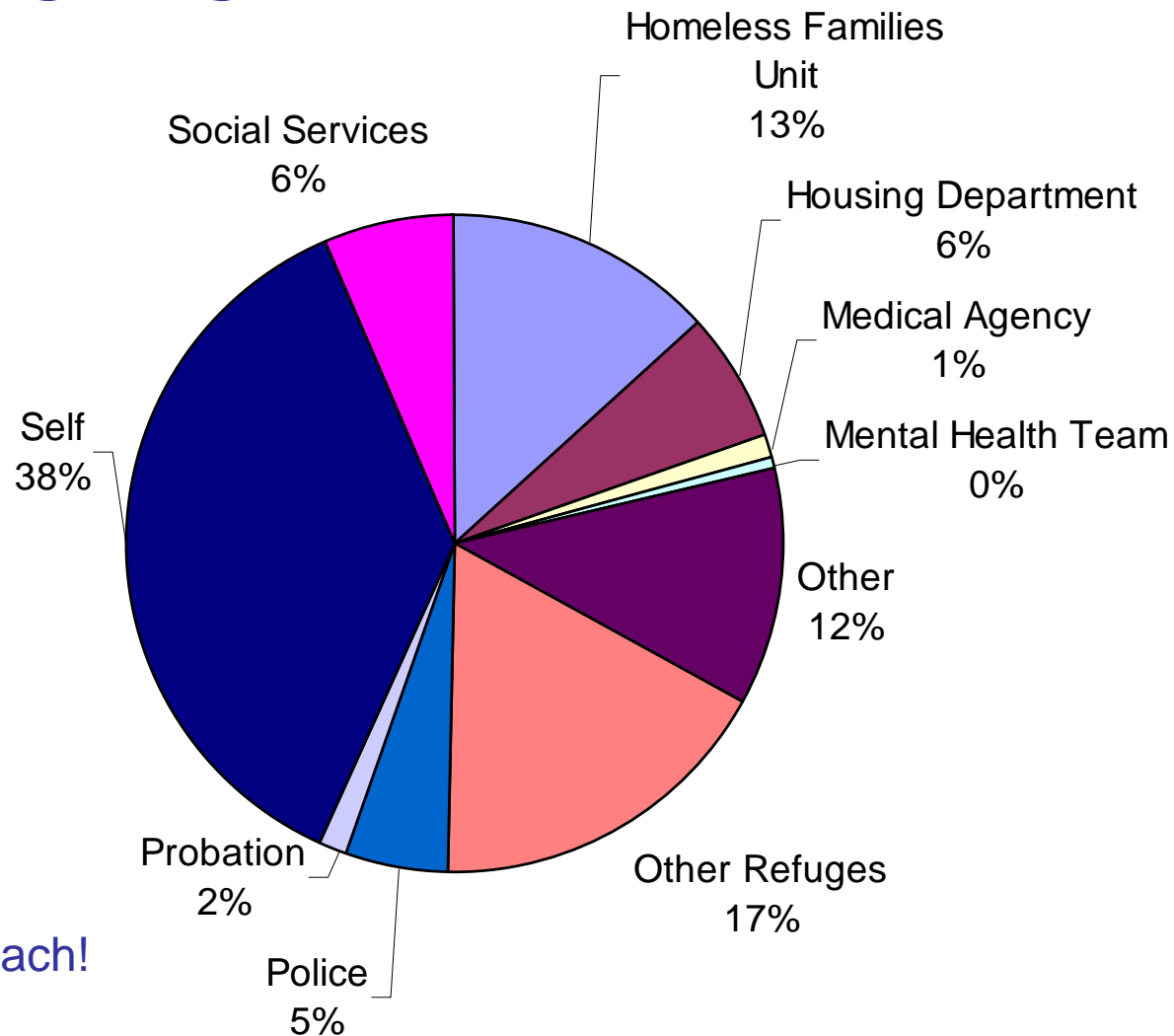
Established 1973

Referrals & Admissions Procedures

- Escaping Domestic Violence (DV) (using The Haven definition of DV); or
- Homeless due to DV;
- Homeless women and children;
- Drug users/Alcohol users, who are on a supported programme
- Those whose mental health has been affected by DV;
- Without convictions for arson;
- Able to agree to follow the Haven License Agreement (Housing Rules).

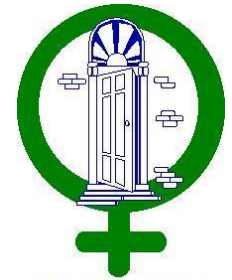


Referring Agencies



Multi-Agency approach!

Individual Support Plans



Established 1973

- **Needs & Risk assessment**
- **Holistic services**
 - **Housing Benefits & Immigration Advice**
 - **Specialist support services**
 - **Service User Participation**
- **Reviews & outcomes monitoring**
- **Moving On**

